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|  | **Contact Information** |
| Adult Day Care Mental HealthAODA Pre-VocationalDay Services Vocational Future Planning | **Email:** **authsupports@inclusa.org** Specialist: Rebecca Schultz 715-204-1724 Analyst: Deb Toland 715-204-1730 |
| Community Supported Living (CSL)Community Support Program (CSP)Daily Living Skills TrainingHome Health NursingNursing Home Personal Care Worker (PCW)ResidentialRespiteSupported Employment (SE)Supportive Home Care (SHC) | **Email:** **authresitherapy@inclusa.org**  Specialist: Danielle Peet 715-204-1721 Analyst: Deb Toland 715-204-1730 |
| Alternative Medical Aquatic Therapy MaintenanceCase ManagementEquine TherapyHome Delivered MealsHome ModificationsInterpreterMedical MileagePersonal Emergency Response System (PERS)Recreational Alternative ActivitiesRep PayeeTransportationVehicle Modifications  | **Email:** **authsdstrans@inclusa.org**  Specialist: Lisa Dahlseng 715-204-1827 Analyst: Cassie Nagel 715-204-1723 |
| Self-Directed Supports (SDS) | **Email:** **authsdstrans@inclusa.org**  Specialist: Rebecca Schultz 715-204-1724 Analyst: Cassie Nagel 715-204-1723 |
| Over-the Counter Drugs (OTC)Durable Medical Equipment (DME) Disposable Medical Supplies (DMS)Adaptive Aids | **Email:** **authdmeotc@inclusa.org**  Member last name A-L Specialist: Kimberly Tornow 715-204-1847  Member last name M-Z Specialist: Denise Zachman 715-204-1798 Analyst: Amanda Kaczmarek 715-204-1870 |
| Aquatic Therapy Occupational Therapy (OT)Physical Therapy (PT)Speech Therapy (ST)  | **Email:** **authresitherapy@inclusa.org**  Specialist:  Analyst: Amanda Kaczmarek 715-204-1870 |
| Coding/Inclusa Benefit QuestionsOut-of-Benefit (OOB) |   Analyst: Tammie Zahn 715-204-1725 |

 **Member Authorization Department Department Analyst** **Department Manager**

 715-204-1738 (New providers/advanced billing support) Dawn Trzebiatowski

 Julie Zblewski, 715-204-1726 715-204-1720

Note: Specialists primarily authorize authorizations; Analysts assist providers with escalated billing and claims issues