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|  | **Contact Information** |
| Adult Day Care Mental Health  AODA Pre-Vocational  Day Services Vocational Future Planning | **Email:** [**authsupports@inclusa.org**](mailto:authsupports@inclusa.org)  Specialist: Rebecca Schultz 715-204-1724  Analyst: Deb Toland 715-204-1730 |
| Community Supported Living (CSL)  Community Support Program (CSP)  Daily Living Skills Training  Home Health  Nursing  Nursing Home  Personal Care Worker (PCW)  Residential  Respite  Supported Employment (SE)  Supportive Home Care (SHC) | **Email:** [**authresitherapy@inclusa.org**](mailto:authresitherapy@inclusa.org%20)  Specialist: Danielle Peet 715-204-1721  Analyst: Deb Toland 715-204-1730 |
| Alternative Medical  Aquatic Therapy Maintenance  Case Management  Equine Therapy  Home Delivered Meals  Home Modifications  Interpreter  Medical Mileage  Personal Emergency Response System (PERS)  Recreational Alternative Activities  Rep Payee  Transportation  Vehicle Modifications | **Email:** [**authsdstrans@inclusa.org**](mailto:authsdstrans@inclusa.org%20)  Specialist: Lisa Dahlseng 715-204-1827  Analyst: Cassie Nagel 715-204-1723 |
| Self-Directed Supports (SDS) | **Email:** [**authsdstrans@inclusa.org**](mailto:authsdstrans@inclusa.org%20)  Specialist: Rebecca Schultz 715-204-1724  Analyst: Cassie Nagel 715-204-1723 |
| Over-the Counter Drugs (OTC)  Durable Medical Equipment (DME)  Disposable Medical Supplies (DMS)  Adaptive Aids | **Email:** [**authdmeotc@inclusa.org**](mailto:authdmeotc@inclusa.org%20)  Member last name A-L  Specialist: Kimberly Tornow 715-204-1847    Member last name M-Z  Specialist: Denise Zachman 715-204-1798  Analyst: Amanda Kaczmarek 715-204-1870 |
| Aquatic Therapy  Occupational Therapy (OT)  Physical Therapy (PT)  Speech Therapy (ST) | **Email:** [**authresitherapy@inclusa.org**](mailto:authresitherapy@inclusa.org%20)  Specialist:  Analyst: Amanda Kaczmarek 715-204-1870 |
| Coding/Inclusa Benefit Questions  Out-of-Benefit (OOB) | Analyst: Tammie Zahn 715-204-1725 |

**Member Authorization Department Department Analyst** **Department Manager**

715-204-1738 (New providers/advanced billing support) Dawn Trzebiatowski

Julie Zblewski, 715-204-1726 715-204-1720

Note: Specialists primarily authorize authorizations; Analysts assist providers with escalated billing and claims issues