



May 2, 2018

Dear Legacy CCCW Transportation Provider,

With the transition to the aligned Inclusa business system, there will be a process change for transportation billing. This will allow for increased efficiency in payment of miles associated with authorized trips and will be effective for claims with dates of service of 07/01/2018 or later for transportation providers who have both a trip and mileage fee.

All transportation mileage authorizations will use the procedure code S0209. All claims with a date of service of 07/01/2018 or later will need to be submitted with this code. For this WPS business rule to work, **S0209 (mileage) must be billed on the same claim as T2003 (trip).**

- The Excel spreadsheet submission is not an acceptable form of submission for these transportation claims. You will need to submit the claims using EDI or the paper claim form.
- If the T2003 and S0209 codes are not billed on the same claim, your claim will deny with the denial code FAC.
- If the S0209 code is not billed within the dates of service of the T2003 code, your claim will deny with the denial code FAL.
- You do not need to include the authorization number for the S0209 code on your claims to WPS.

Inclusa authorization entry staff will be creating authorizations with a 07/01/2018 effective date using the new mileage codes in the Inclusa business system. Once the new authorizations are entered, you will be able to view your authorizations and complete the service authorization acknowledgement in the Inclusa provider portal. Please be sure to complete the portal administrator application if you have not done so already. See the [Business System Transition](#) page at [www.inclusa.org](http://www.inclusa.org) for more information about accessing the Inclusa provider portal.

If you have any questions related to this change, please contact Customer Service at 1-888-544-9353 or [customerservice@inclusa.org](mailto:customerservice@inclusa.org).

Erin Smith  
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Provider Relations

Provider System Trainings in June will cover these changes and other topics related to the business system transition.

View the schedule and register at [bit.ly/InclusaProviderTraining](http://bit.ly/InclusaProviderTraining).

See our [Business System Transition](#) page for more information.