2019 PIP Choking Reduction Overview Document



Purpose: Inclusa is dedicated to reducing our resident's choking risk. We hope that by working collaboratively with identified providers, we will meet our goal.

General PIP Overview: Each year Inclusa and other managed care organizations are required per contract to conduct a performance improvement project or PIP. Project topics can vary but should focus on improving at least one outcome for resident.

Overview of 2019 PIP: In 2018, Inclusa identified a need to work on a performance improvement project to reduce choking risks for our members in residential placement. We decided to continue this work for our 2019 PIP. The 2019 PIP consists of 3 parts:

- 1. Inclusa will give residential providers the name(s) of resident(s) who have been identified as having an increased choking risk. Providers will review ISPs for identified residents using the Microsoft Form Evaluation Tool.
- 2. Provider staff will complete an online training on Choking Prevention and complete pre and post-tests
- 3. Providers will update ISPs and use the Microsoft Form Evaluation Tool to re-evaluate

Residential Outcome Payment: With success of the 2018 PIP, Inclusa will move forward with offering the training as a Provider Outcome Payment in 2019. This means that you can also complete the necessary steps pertaining to the Health Promotion Outcome opportunity while participating in the 2019 PIP.

Provider Expectations: We request all identified providers participate in the 2019 PIP to decrease the choking risk of residents. If for any reason you are having difficulty participating, please contact Quality Innovation at <u>qualityinnovation@inclusa.org</u>.

Provider Requirements:

1. Using your participating resident's current ISPs, please use the link below to review and answer questions related to resident choking risk. Please complete one evaluation per participating resident. After evaluations are completed, Quality Innovation will email you the results so that you know what areas of the ISP need updating.

Link to ISP Questions:

https://forms.office.com/Pages/ResponsePage.aspx?id=H8WIV6NUuEeBqUn74m9IzFr48mrxBRhJpB4RVJjtgyt UMkVGMDVOTTA0NEVGSkIRTUY1SThPSkRFRi4u

2. Using the link below, have all direct care staff, kitchen staff, and staff responsible to create and update ISPs complete the training video. The training consists of a pre-test, online training and post-test. If you receive a score of 8 or more on the post-test, you will receive a certificate of completion. The 1 hour of training can be used toward annual continuing education hours for staff. Certificates will be e-mailed in early fall.

Link to Training Video:

http://cli-articulate.azurewebsites.net/chokingprevention/story_html5.html

- 3. After completing the training video and pre/post-tests, please update the participating resident's ISPs using the tips from the training and the Example Template documents. Complete a blank document for each participating resident and email completed documents to <u>Qualityinnovation@inclusa.org</u>.
- 4. Using the link below, please review and answer questions related to resident choking risk. Please complete one evaluation per participating resident.

Link to Evaluation Questions:

https://forms.office.com/Pages/ResponsePage.aspx?id=H8WIV6NUuEeBqUn74m9IzFr48mrxBRhJpB4RVJjtgyt UMVEySE5NUzVTUVVSUU9MNEhVN1Y5QIUxUi4u

You can contact Quality Innovation at <u>qualityinnovation@inclusa.org</u> with any questions regarding the 2019 PIP