



Community Supported Living (CSL) Provider Training

May 17th and 18th 2018

**Presented By:
Community Resources/Provider Relations**

Training Agenda

01

CSL Unification
Highlights

02

Unified CSL
Assessment

03

Referral Process

04

Initial Assessment
and Reviews

05

Rate Setting

06

Implementation

What is Community Supported Living?

Community Supported Living, or CSL, is a collaborative effort for members living in an unlicensed or uncertified setting of their choosing. It offers flexible services, both planned and unplanned, tailored to meet the member's individualized outcomes while maximizing member strengths. It is a partnership between the member, paid supports, and unpaid supports who work together to ensure the appropriate level of assistance. Community Supported Living creates a balance between autonomy and risk while facilitating community inclusion.

Community Supported Living Unification Highlights

01

CSL Unification Project began in the Summer of 2017 to bring all current processes into alignment

02

In October 2017, we held CSL provider forums to get feedback regarding the different CSL process from each legacy MCO

03

In February 2018, Inclusa piloted a provider driven assessment CSL process with six (6) CSL providers affecting 12 Inclusa offices in their direct vicinity

04

The pilot included any new CSL referrals and members with six month/annual reviews. This allowed for us to refine the process based on provider and team feedback.

05

Training for the unified CSL process is being rolled out to all of Inclusa teams and CSL providers May 17 and 18, 2018

06

The unified CSL Process will begin Friday, June 1, 2018.

Unified CSL Assessment Document

01

**One Unified Assessment
for all Providers**

02

**Referral is included in
the assessment for easy
review**

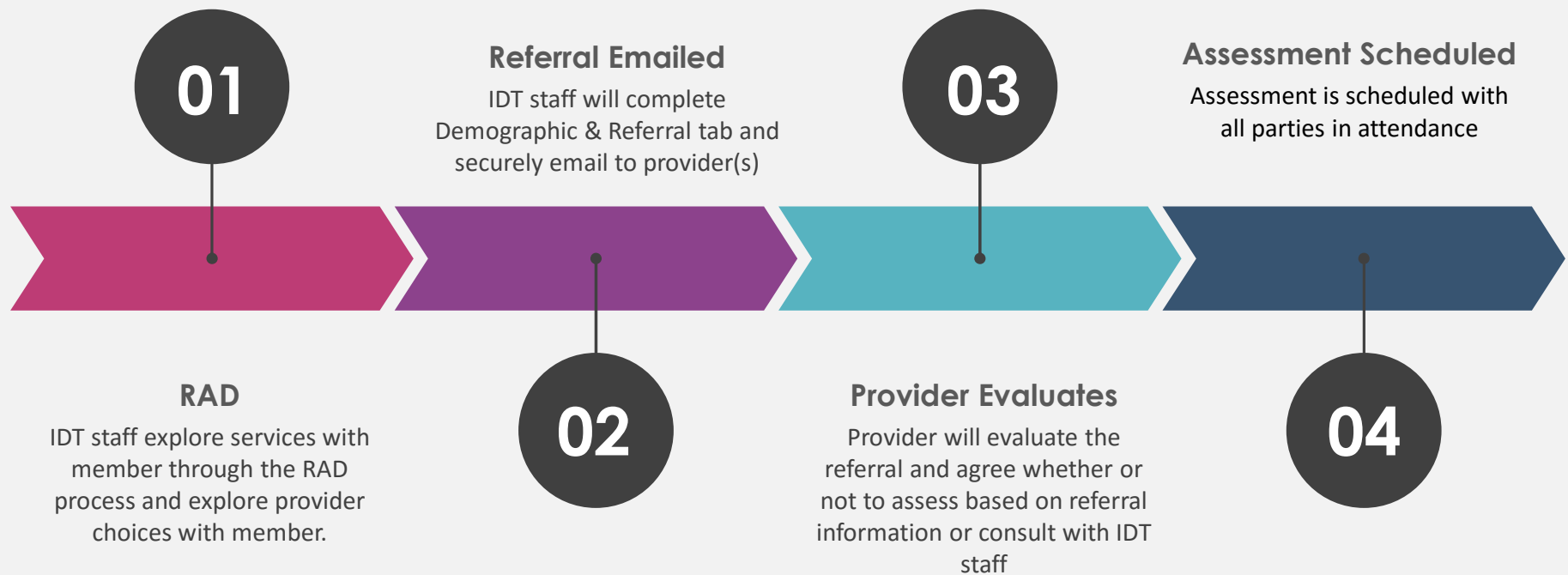
03

**Assessment
automatically
calculates points**

04

**Assessment points used
to determine rate**

Initial CSL Referral

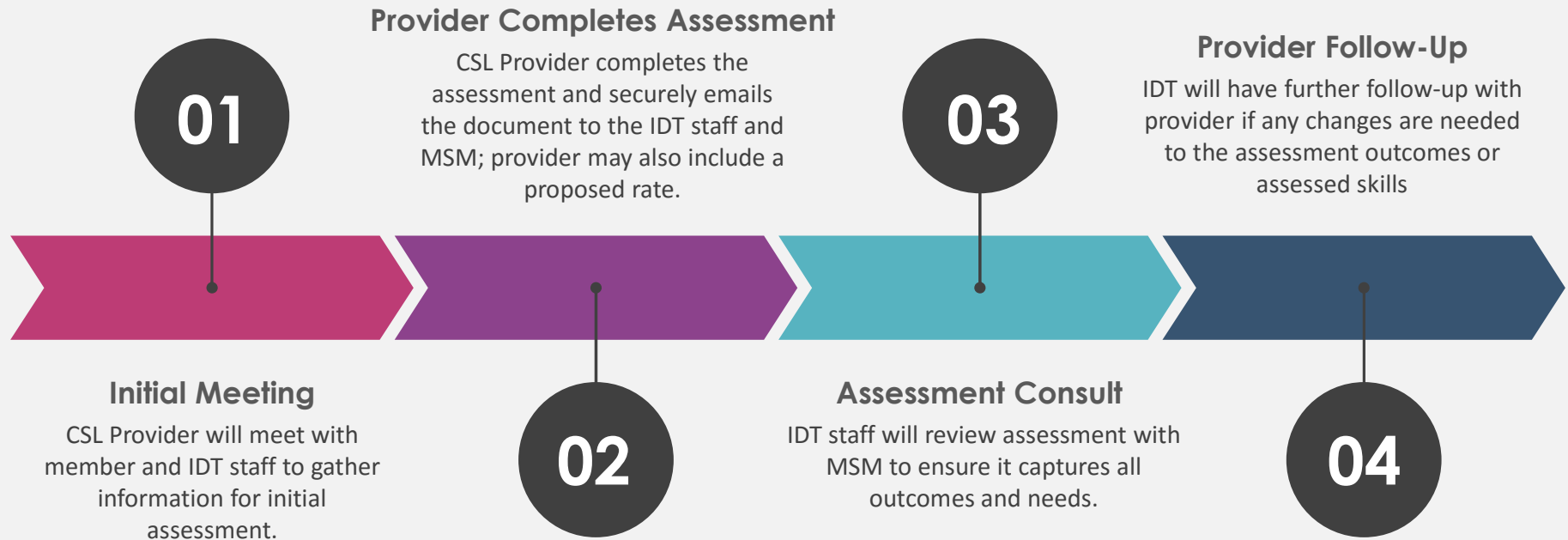


Urgent Referrals

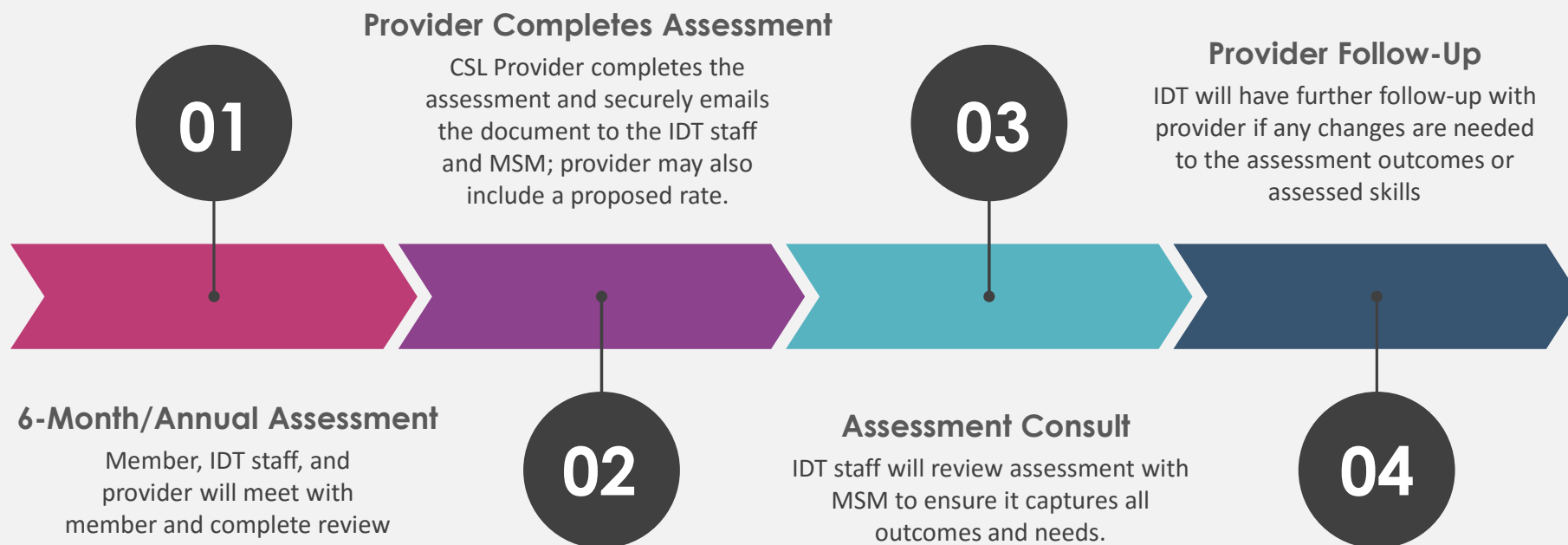
CSL is not typically meant to be a program for emergent referrals; however, we recognize this will happen occasionally with imminent health and safety concerns arise.

If a provider is being asked to provide emergent CSL services, they will receive a rate for up to 14 days to allow time for the completion of the assessment/plan

Initial Assessment



Six Month/Annual Assessment



Unified CSL Rate Setting Process

The assessment automatically calculates points based on member skill ability level, type of support in each skill area, and frequency of support. The points are added to the CSL rate table for acuity comparison and a rate is developed.

Inclusa Rate used as Threshold

Providers can submit their own rate for review when they submit the assessment.

Providers are encouraged to find creative and cost effective ways to support members referred for CSL.

Rate Discussion

If a provider submits a rate that is less than the rate table, the provider rate will be proposed.

If a provider submits a rate that is more than the rate table, the table rate will be proposed.

Rate Review

If the provider does not accept the rate, IDT staff will engage in a conversation with the provider to determine if the assessment captures all supports that are needed and ask for updates if necessary. The rate can also be submitted to the Community First Living Option Committee for review.

Rate Table

CSL Rate Table	Tier 1	Tier 2	Tier 3	Tier 4	Tier 5	Tier 6
000-049	\$ 10.00	\$ 12.00	\$ 14.00	\$ 16.00	\$ 18.00	\$ 20.00
050-099	\$ 15.00	\$ 17.00	\$ 19.00	\$ 21.00	\$ 23.00	\$ 25.00
100-149	\$ 19.50	\$ 21.50	\$ 24.00	\$ 26.50	\$ 29.00	\$ 32.00
150-199	\$ 28.50	\$ 31.50	\$ 35.00	\$ 39.00	\$ 43.00	\$ 47.00
200-249	\$ 36.50	\$ 40.50	\$ 45.00	\$ 50.00	\$ 55.00	\$ 60.50
250-299	\$ 41.50	\$ 46.00	\$ 51.00	\$ 57.00	\$ 62.50	\$ 69.00
300-349	\$ 48.50	\$ 54.00	\$ 60.00	\$ 66.50	\$ 73.00	\$ 80.50
350-399	\$ 52.50	\$ 58.00	\$ 64.50	\$ 72.00	\$ 79.00	\$ 87.00
400-449	\$ 56.50	\$ 63.00	\$ 70.00	\$ 77.50	\$ 88.50	\$ 94.00
450-499	\$ 61.00	\$ 68.00	\$ 75.50	\$ 84.00	\$ 92.00	\$ 101.50
500-549	\$ 66.00	\$ 73.50	\$ 81.50	\$ 90.50	\$ 99.50	\$ 109.50
Assessment Points	1-20	21-40	41-60	61-80	81-100	101+

Member Assessment Table

MEMBER'S ACUITY SCORE:	296	MEMBER'S ACUITY RANGE:	250-299	MEMBER TIER:	TIER 5		
CSL PROVIDER:				CSL DAILY RATE:	\$62.00	EFFECTIVE DATE:	
AREAS OF ASSESSMENT	SKILL ABILITY	SUPPORT	FREQUENCY	SKILL ABILITY POINTS	SUPPORT POINTS	FREQUENCY POINTS	TOTAL POINTS
COMMUNITY INCLUSION	Moderate	Physical Presence by Staff	Weekly	2	2	2	6
INTERPERSON	Basic	Non-Physical Presence by Staff	Weekly	3	1	2	6
LEGAL & PERSONAL RIGHTS	Moderate	Physical Presence by Staff	Weekly	2	2	2	6
EMERGENCY & SAFETY	Advanced	Non-Physical Presence by Staff	Infrequently	1	1	1	3
HOUSEKEEPING	Basic	Physical Presence by Staff	Weekly	3	2	2	7
FOOD & NUTRITION	Moderate	Physical Presence by Staff	Daily	2	2	3	7
MONEY MANAGEMENT	Moderate	Non-Physical Presence by Staff	Infrequently	2	1	1	4
TRANSPORTATION	Basic	Physical Assistance from Staff	Infrequently	3	3	1	7
PERSONAL APPEARANCE & HYGIENE	Moderate	Physical Presence by Staff	Daily	2	2	3	7
HEALTH & WELLNESS	Moderate	Physical Presence by Staff	Weekly	2	2	2	6
MEDICATION MANAGEMENT	Basic	Physical Assistance from Staff	Med-Daily	3	3	6	12
MEDICAL APPOINTMENTS	Basic	Physical Assistance from Staff	Infrequently	3	3	1	7
EDUCATION	Moderate	Physical Presence by Staff	Infrequently	2	2	1	5
RN OVERSIGHT			RN-Not Applicable			0	0
PROVIDER TRAVEL > 20 MILES		No	0			0	0
TOTAL				30	26	27	83

Implementation Process

The unified CSL process will start June 1, 2018. This will affect all new referrals and reviews.

01

New Referrals

02

Current Member Reviews

Review every six month months at the time of the MCP

03

Change in Intervention Rate Review

When there is a change in the supports provided outside of the six month (MCP) review dates

Additional Information



Initial Review

Timeframe for review of the initial CSL plan will be identified within the assessment.



Best Practice

Assessment is meant to be a conversation, not a review of checkboxes



Communication Plan

Within the assessment, there is an area to develop a communication plan.



Ongoing Reporting

Assessment is only submitted at MCP reviews or during significant changes in intervention.

Questions?

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