



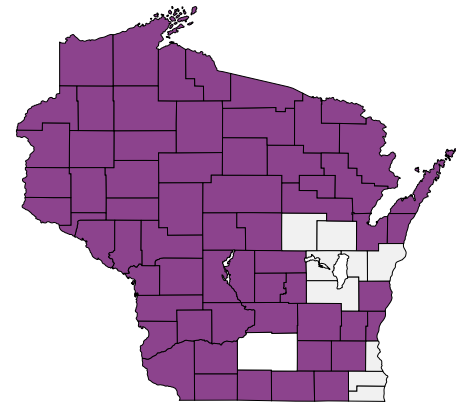
Inclusa is an extension of community-centered work among many programs and partnerships. To understand Inclusa, you must first understand the foundation.

The Program: Family Care is a long-term care program designed to help frail elders and adults with disabilities connect to the supports and services they need to live full lives within their communities.

The Support: Family Care is funded by state and federal tax dollars, and Managed Care Organizations (MCOs) contract with the Wisconsin Department of Health Services to offer a full range of long-term care services to eligible adults who become members upon enrolling. In this partnership, an MCO receives monthly payment for each member from the state of Wisconsin, which is pooled to fund individually-planned support across the entire membership.

MCOs develop a robust network of long-term care partners by contracting with providers, connecting with community groups, and leveraging local resources. These partnerships support MCOs to:

- Fund and deliver services in the Family Care benefit package through capitated payment (Medicaid dollars).
- Provide support and service coordination through an interdisciplinary team approach.
- Offer a Provider Network that ensures quality and choice.
- Authorize services in a cost-effective manner while meeting needs and outcomes.



THE REACH

- Inclusa supports approximately 15,000 members across the state of Wisconsin
- Inclusa employs over 1,100 employees
- Inclusa has contracts with over 6,000 provider partners, many of which are local small businesses
- Inclusa serves 62 of Wisconsin's 92 counties
- Inclusa provides over \$600 million per year indirect economic impact
- Inclusa is a trusted, local partner who develops strong relationships and community connections

THE IMPACT

- Family Care administrative costs are below 4%
- Family Care saves Wisconsin tax payers in excess of \$300 million per year compared to legacy waivers
- 93% of Family Care members live in a home or community setting
- 100% of members were involved in the development of their care plans and 98.6% of identified needs were addressed within (External Quality Review)



While the foundation of Inclusa is built from state and local partnerships established within the Family Care program, Inclusa developed a separate and unique approach to how we support people and enhance communities. Commonunity® is our trademarked model of managed care that places emphasis on the importance of what it means to be an active participant in everyday life. Commonunity® is the belief in the strengths of everyone and the commitment to support the common good for all.

In every day practice, Commonunity® explores the importance of full citizenship by supporting the development of meaningful connections between members and their communities through the thoughtful exploration of five component areas: Self-Determination, Community Living, Integrated Employment, Mobility, and Community Connections.

Self-Determination

**You can do anything you want to do.
You can be anything you want to be.**

Commonunity® is built from the belief that everyone deserves the right to control his/her life and actively participate in full citizenship. A Self-Determined life fosters unity in the common good for all where everyone can consider: I can do anything I want to. I can be anything I want to be.

Community Living

Home is where the heart is.

Commonunity® is built from the belief that everyone deserves the right to embrace the ideals of home and actively participate in full citizenship. Community living fosters unity in the common good for all where everyone can consider: Home is where my heart is.

Integrated Employment

What do you want to be?

Commonunity® is built from the belief that everyone deserves the right to pursue employment opportunities and actively participate in full citizenship. Employment fosters unity in the common good for all where everyone can consider: What do I want to be?

Mobility

Take the road less traveled.

Commonunity® is built from the belief that everyone deserves the right to access his/her community and actively participate as a full citizen. Mobility fosters unity in the common good for all where everyone can consider: Which road do I want to travel?

Community Connections

The whole is greater than the sum of its parts.

Commonunity® is built from the belief that everyone deserves the right to contribute to community and actively participate in full citizenship. Community connections foster unity in the common good for all where everyone can consider: How can I be part of the whole?

Learn more about Inclusa and our unique approach to enhancing the everyday through both an individual and collective approach at inclusa.org.