**Full Year Authorization Renewals for 2025 for CSL, Day Services, Employment, Home Delivered Meals, PERS, Pre-Vocational, & SHC-Days Providers**

Dear Valued Provider,

It is that time of year when Inclusa will renew your authorizations ending 12/31/2024 for the following calendar year (2025).

On or near **December 18, 2024**, the following authorized services will be renewed if the member requires this ongoing support, and the service is unchanged:

* Adult Day Activities (S5100, S5102, and S5105)
* Community Supported Living (CSL) (S5126 UA and S5136 UC)
* Day Services (T2020 and T2021)
* Home-Delivered Meals (S5170)
* Personal Emergency Response Systems (PERS) (S5161)
* Prevocational Services (T2014 and T2015)
* Supported Employment Placeholder (Y0000)
* Supportive Home Care - Days (S5126)

The renewed authorizations will have a start date of January 1, 2025, and will have a new authorization number that will be in effect through 12/31/2025. **Please review and confirm these authorizations on the**[**Inclusa Provider Portal**](https://providerportal.inclusa.org/)**and ensure that you bill using the new authorization number for 2025 dates of service (login required to access the Provider Portal).**

For questions regarding the renewed authorizations for Day Services, Employment, Home Delivered Meals, PERS, Pre-Vocational, and SHC-Days services please contact [ACS-SHC-SDS-HomeHealth@inclusa.org](mailto:ACS-SHC-SDS-HomeHealth@inclusa.org) or 888-544-9353, Option 7.

For questions regarding the renewed authorizations for CSL services please contact [ACS-Residential-CSL-NH@inclusa.org](mailto:ACS-Residential-CSL-NH@inclusa.org) or 888-544-9353, Option 6.

We hope this process continues to streamline your claims payments and reduces any unintended gaps in authorization for ongoing services.

Thank you again for your partnership and the high-quality support you provide to Inclusa members.

Best Regards,

Inclusa’s Authorization and Claims Support Team