

Competitive Integrated Employment (CIE) Outcome: The Job Finding Plan

A TRAINING FOR RESIDENTIAL PROVIDERS



## Learning Objectives

- Recognize the value of employment and teaming together to make it happen
- Understand the role of Residential Providers in employment success
- Get informed on *Competitive Integrated Employment (CIE): Job Finding* and the related Outcome Payment opportunity
- Learn how to complete the Job Finding Plan



## Employment is Important for All of Us

- Provides much needed income
- Relationships
- Contribution to our community
- Grows our skills, knowledge and experiences
- Keeps us healthy
  - Prevents social isolation
  - Increases self-esteem
  - Promotes positive mental & physical health



## The Role of Residential Providers



- Residential Providers are central to members' lives
- You often know members for years & also know your community
- Want to tap into your know-how
- Invite more engagement re: job finding & preparation
- Past examples of people getting jobs with support of providers tells us that this works!
- Want to encourage & recognize your effort through Outcome Payments

### Competitive Integrated Employment (CIE) Outcome: Job Finding



- The CIE Outcome Payment offers an opportunity for residential providers to receive a payment for assisting members in obtaining CIE that matches their interests, skills, conditions for success, and goals
- Information on how to apply is sent to eligible providers in the spring of each year and available throughout the year on the Inclusa website
- After an application is accepted by Inclusa, provider is eligible to receive the outcome payment for each member on the provider's list upon completion of the five requirements

## Requirements for CIE Outcome Payment: Job Finding

\* Providers will receive payment in the first quarter of the following year

- 1. Complete this Inclusa training module
- 2. Complete a Job Finding Plan that is approved by the member and their team *(use Inclusa template)*
- **3**. Assist the member to obtain CIE that is consistent with their Job Finding Plan
- 4. Claim 75% of the Residential Outcome Payment after the member successfully completes their first 20 hours of work \*
- Claim 25% of the Residential Outcome Payment if the member is still employed in CIE as of December\*

## Making Employment Happen – *Together!*

#### **Develop and complete the Job Finding Plan:**

- In partnership with members who are Interested in CIE
- With input from the member's care team, natural supports/family, and the Job
   Developer, if one is already working with the member



## Making Employment Happen – *Together!*

### Keep in Mind:

- This is an innovative, new approach let's learn as we go
- Communication will be key!
- Keeping a positive "we can do this together" attitude



Marina Zlochin/Adobe Stock

 Individual is at the center & should lead/be very engaged in the effort

Summary

- 1. Member Information
- 2. Residential Provider Information
- 3. Source for Employment Supports
- 4. Network of Support
- 5. Essential Conditions and Preferences for Employment Success
- 6. Good Job Match(es)
- 7. Employers to Contact for Good Job Matches
- 8. Job Development Tools to Utilize
- 9. Job Finding Action Plan & Log

**Plus** – Examples of Support & Activities



*Completing Page #1* 

#### **Sections**

#### **1.** Member Information

 Check box to indicate you have verified with the Community Resource Coordinator (CRC) that individual is "interested & decided"

#### 2. Provider Information

• List agency and name/contact information for Staff Person who is developing plan with the member

#### **3.** Source for Employment Supports

• Fill out if member already has an Inclusa Supported Employment provider helping them find a job or if member will need job coaching to maintain CIE

## Basic Info

#### ✓ any reports that are available:

- DVR Individual Plan for Employment (IPE)
- Job Developer's Plan (if involved)
- Career Planning Workbook
- Job Exploration Report
- Discovery Profile
- Volunteer Information
- Report from Internships or Temporary Work Experiences
- Benefits Counseling Report
- Situational Observation & Assessment Report

*Completing Page #2* 

## Employment is a Team Effort

If informed, engaged

& supportive!

#### **Section 4. Network of Support**

Who in the member's life can help create the Job Goal Plan?

Who can use their personal connections to assist the member in achieving employment?

#### **Key People to Engage**

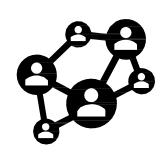
- Individual Member
- Legal Guardian
- Inclusa CRC
- Job Developer
- Prevoc Provider

- **DVR** Counselor
- Family Members
- Friends
- Other Members of the Community
- Other Colleagues or Allies

If a Job Developer is involved, communicating & coordinating

are essential

**REMEMBER:** 



### Completing Page #3 Section 5.

### Conditions for Employment Success

	<b>Essential Conditions</b> Necessary for Success of the Member	<b>Preferences</b> Desired but not Essential	
Work Schedule: Hours/Days/Times of Days	No more than 20 hours per week Start no earlier than 10am	No weekends would be nice	H
Location/Distance from Home	Within 5 miles	Closer in neighborhood to walk or ride bike	Ex
Type of Work Environment	Not too loud or requiring constant people interaction	Friendly, relaxed atmosphere	
Supervisor Qualities	Respectful, kind		
Co-Worker Qualities		Some younger co-workers (20s)	
Job Coach Qualities	Female		
Personal Care Needs	N/A		
Physical Accessibility Needs	Needs large font and visual labels		G
Reasonable Accommodations	Will need on-site coach support		Ú
Employer Flexibility	May need an occasional day off to maintain good mental health balance – estimate 4 times per year		

The Job Finding Plan
Completing Page #4

### Job Match(es) & Employers to Contact for Good Job Matches



<b>Member's Strong Interests</b> Applicable to Employment	Member's Most Marketable Skills and Abilities	Examples of Job Duties/Tasks	Examples of Related Job Titles
Likes to keep things	Good with numbers; able to compare and contrast	Stocking	Stocking Assistant
organized and neat	Strong organization skills	Sorting	Inventory Assurance Worker
	Attention to detail	Cleaning	Equipment Specialist

Names/Locations of Local Employers

		List in order
Name/Location of Employer	Who Will Make Contact	of <b>PRIORITY</b> for contacting
1. Walgreens on Main Street	Susan Jones (Residential Provider)	employers & who will
2. Planet Fitness on Elm Street	Jake Wilson (Job Developer)	make contact
3. Marshalls	Jake Wilson (Job Developer)	

### *Completing Page #5*

### Tools & Support Log

#### Section 8. **Job Development Tools to Utilize-** ✓ all that apply.

Traditional Resume

□ Visual Resume

Professional References - from prior employment, work experience/internships, volunteering

Personal References – letter from someone who knows member well – family, friend, teacher or other

Section 9. Job Finding	Action Steps for the Residential Agency	Date of Support	Time Spent Completing Activity	List Contacts
<b>Action Plan</b>	1) Create a resume with the member	3/25/2021	1.5 hrs	with
& Log	2) Do job exploration to check out possible jobs (Walgreens & TJ Maxx)	4/4/2021	2 hrs	Employers
	3) Prep and practice interview skills	4/10/2021	2 hrs	& any other
	4) Do an informational interview together (with goal to connect with employer) – at TJ Maxx	4/22/2021	1.5 hrs	job prep activities
	5) Visit Walgreens to inquire about jobs – talked to Manager Bob Brown	5/4/2021	1 hr	
	6) Attend an interview with member – at Walgreens	5/8/2021	1.5 hrs	

acts

### **Directions on Next Steps**

### > Develop the Job Finding Plan

#1 - You could first engage and consult with the member and the person's Care Team and natural supports/family/Legal Decision Maker

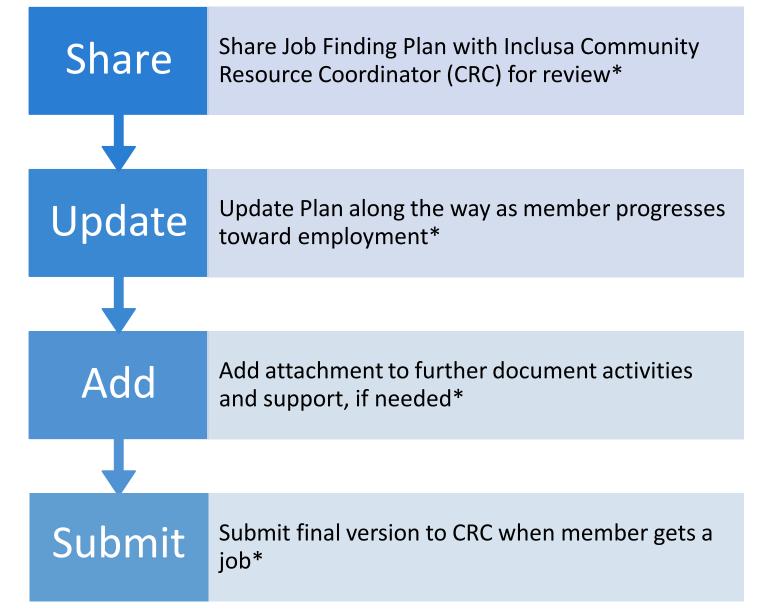
#2 – Then write up the Job Finding Plan and share to confirm their support

#### OR

#1 – You could write up an initial draft version of the Job Finding Plan with the member's input

#2 – Share with the Care Team and natural supports/family to get their review and feedback

### Directions on Next Steps



\*Always copy <u>innovation@inclusa.org</u> when you send any of the above to the CRC.

Parting Words





- Exciting time in Wisconsin as more people living with disabilities are interested in and want a job in their communities
- Important for us to all be involved & supportive
- Again, let's learn together and innovate how we help all people achieve employment

# **THANK YOU**

for being a part of Inclusa's Residential Provider network and for teaming up in this new, exciting way to support employment!

