AT INCLUSA, WE THINK PARTNERSHIP IS IMPORTANT.

As a member and legal decision maker, you have the right and responsibility to partner with us in determining what you need for your health and long-term support services, and in planning how those services will be provided to you. Partnerships can be formed by taking the time to communicate no matter the differences. Differences are accepted and valued.

WHY PARTNER?

- Combine your and your team’s experience and connections.
- Improve the relationship within your team.
- Respect each other’s thoughts and ideas.
- Supporting strengths and weaknesses
- Open and honest communication

WE ASK THAT YOU:

- Communicate with your Inclusa team.
- Participate in the Resource allocation Decision (RAD) process.
- Involve family members or other people who are important to you.
- Let us know what we are doing well and how we can improve.
- Treat your care team, support staff, and service providers with respect.
- Meet with your care team face-to-face as scheduled.

WE WILL:

- Respond to messages within 24 hours Monday-Friday.
- Treat you with dignity and respect.
- Learn from you. You are an expert about your own health and care needs.
- Get to know you as a person because you are an individual.
- Ask about your preferences and needs.
- Include people that are important to you if you would like.
- Answer your questions about Family Care.

SO MUCH SO, THAT PARTNERSHIP IS NOT JUST ONE OF OUR CORE VALUES, IT’S PART OF OUR PURPOSE.

Our mission is our purpose, and our purpose is to partner with others to build vibrant and inclusive communities that offer people dignity, choice, and connections.