

Inclusa is contracted with the Wisconsin Department of Health Services to deliver supports/services to meet a member's health and safety needs.

The contract requires
Inclusa to use the

RESOURCE ALLOCATION DECISION

to decide what supports
and services to deliver.

The **Resource Allocation Decision** process, or **RAD**, is the process used within Family Care to make decisions with you about the services and supports you need. Effective services and supports cannot be authorized without a RAD discussion.

The **RAD** is a step-by-step tool for you, your legal decision maker and care team to use to explore the most effective and efficient ways to meet your needs and support your long-term care outcomes. This includes finding ways your friends, family, or other community and volunteer organizations may help you, or ways you can do more for yourself.

The **RAD** helps everyone ensure services and supports are authorized in the right place, right time, right frequency, right amount, right length.

YOUR RESPONSIBILITY

is to fully participate in these conversations to discuss all options so that the most effective and cost-effective ways of meeting your needs can be determined.

YOUR PARTICIPATION

in the RAD process is key to having a successful, meaningful, member centered plan.

As noted in the Inclusa Member Handbook, Inclusa members have a responsibility to “participate in the **Resource Allocation Decision (RAD)** process to find the most cost-effective ways to meet your needs and support your long-term care outcomes. Members, families, and friends share responsibility for the most cost-effective use of public tax dollars.”

You have the right to know and understand all options, including how much things cost.

ONLY YOU CAN TELL YOUR CARE TEAM WHAT IS IMPORTANT TO YOU.

Please talk with your team if you need a service or item that is not already approved and in your care plan.

**YOU HAVE RIGHTS.
YOU HAVE RESPONSIBILITIES.**