**WPS Provider Portal – Talking Points**

The online WPS Provider Portal is a useful tool for family care providers in reviewing authorizations, claims data and provider remittance advise (PRA). With a WPS Provider Portal account providers will have access to:

* Authorizations:
  + View authorizations in real-time
  + View authorization details
    - Units remaining
    - Authorized Start and End dates
    - Frequency
    - Code and modifier(s) combination
* Claim information:
  + Search for claims
  + Check claim status
  + View claim details
* Member eligibility:
  + Search for member information
  + View effective and termination dates
* Provider Remittance Advices (PRA)
* Secure messaging:
  + Send messages to the WPS Contact Center
  + Receive messages from the WPS Contact Center

**What do providers need to register for the WPS Provider Portal?**

Register for the WPS Provider Portal online at <https://www.wpshealth.com/providers/>. Providers will need two PRA documents received in the past 90 days. The following information must be submitted to register for the WPS Provider Portal:

• One claim number from each PRA document

• The remittance date from each PRA document

• The total amount from each PRA document

• The electronic funds transfer number or check number listed on the first page of each PRA document

**Note:** Access to the WPS Provider Portal is based on tax ID. If you submit claims under multiple tax IDs, you will need to register for each tax ID.

For questions about the WPS Provider Portal, call the WPS Family Care call center at 800-223-6016.